

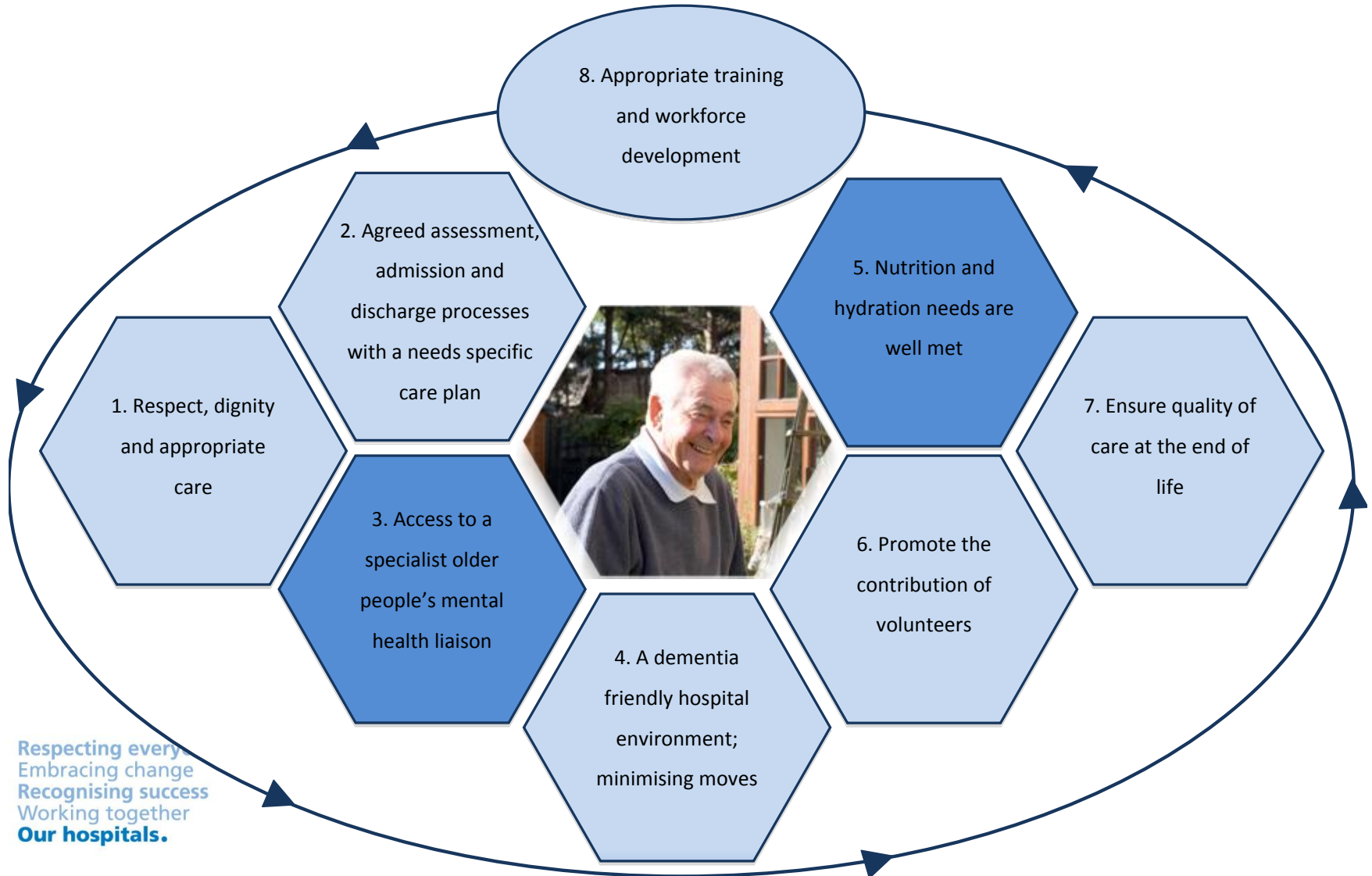
The National Dementia CQUIN

How we are doing it...

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Improving care for people with dementia or mild cognitive impairment while in hospital



UHBristol Improvement Plan
(based on South West Standards)

+
CQUINs

Workforce
Champions
Awareness campaign

Education & Training
Training matrix – 3 levels
Essential - Induction

FAIR
Guidelines

Documentation
IT systems
Assessment / clerking

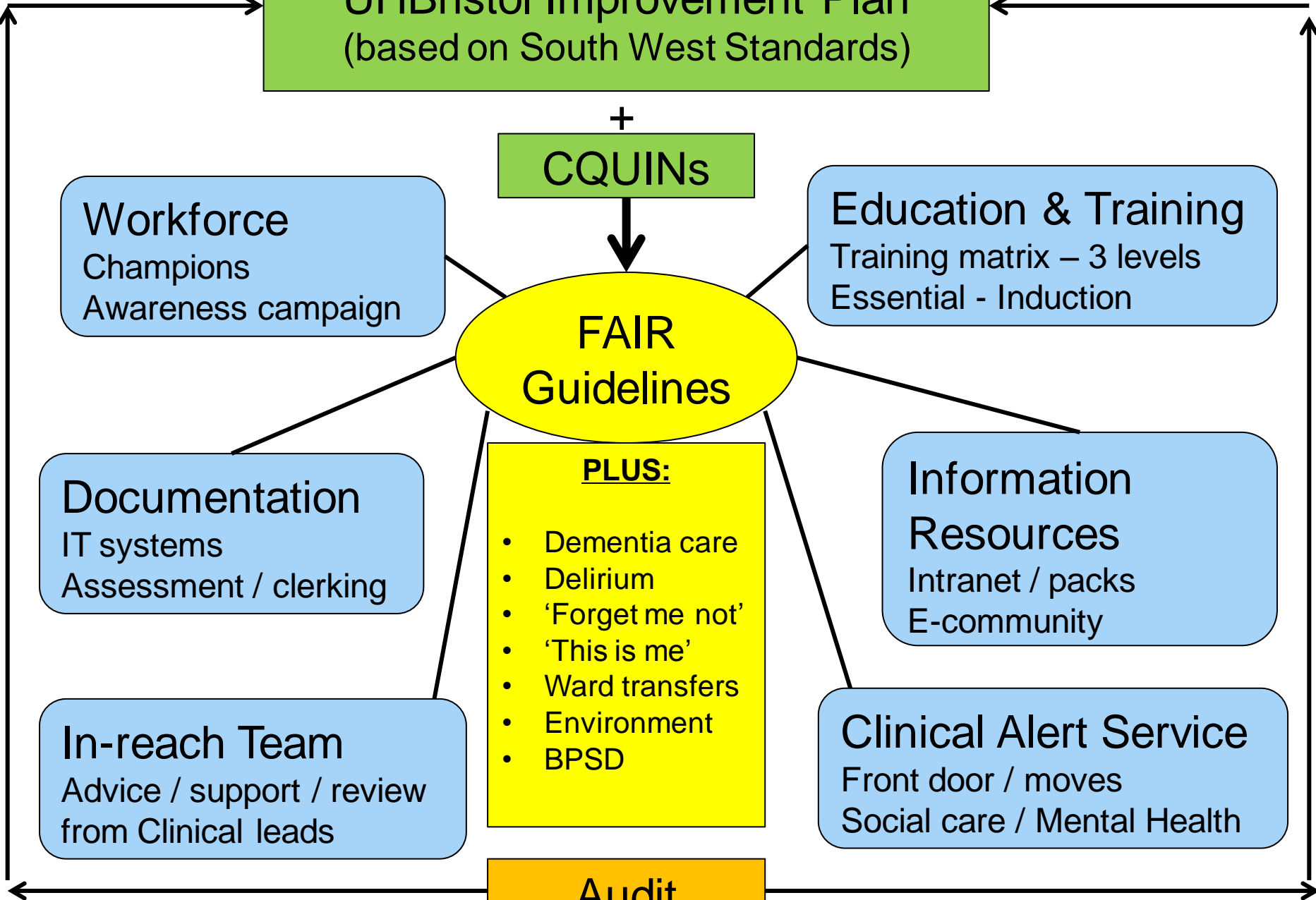
Information
Resources
Intranet / packs
E-community

In-reach Team
Advice / support / review
from Clinical leads

- PLUS:**
- Dementia care
 - Delirium
 - 'Forget me not'
 - 'This is me'
 - Ward transfers
 - Environment
 - BPSD

Clinical Alert Service
Front door / moves
Social care / Mental Health

Audit



Why?

- National Dementia Strategy
- Southwest Standards
- CQUINs
 - Opportunity to plan strategies and build momentum
- ‘Whole system’ approach
 - Large trust and tertiary referral centre
 - Desire to improve care for patients with dementia throughout the whole trust not just to develop pockets of excellence



When?

November 2011

- Local audit to identify starting position

June - July 2012

- Lead nurse for Dementia appointed
- National Audit data collection – gaps identified
- Review of CQUINs

July – Sept 2012

- Development of guidelines and documentation
- Education / Champions / information resources / other measures

Sept – October 2012

- Launch – 33 wards (approx 700 beds)

November 2012

- Repeat of local audit – baseline for CQUIN

- FAIR Guidelines – co-ordinated approach
- Liaison with other professions / staff groups
- Education & Training – utilise opportunities
 - Generic & targeted sessions / Face to face / e-learning
 - Key trainers
- Champions
- Provision of information resources
 - Ward / department packs
 - Intranet ‘Dementia’ pages
- Data collection - IT



Who?

- Trust Strategy Implementation Group
- Chief Nurse - South West Lead
- Deputy Chief Nurse - Operational Lead
- Lead Nurse for Dementia
- Clinical Lead - Consultant in Elderly Medicine
- Education Project Lead
- Champions

- Roll out underway
- Dementia Awareness training
- Training on Induction for all staff
- Engagement from all professional groups in both Health & Social Care

Too early to tell but...

- Referrals increased – all professional groups
- Delirium / Dementia screening occurring
- Shift in attitudes



5 Key Ingredients

1. A person with a role dedicated to improving dementia care throughout the whole trust
2. Leadership and enthusiasm
 - Trust board level and management/operational lead
 - Clinical leads
3. Commitment across the organisation
 - Strategy group
 - Trust-wide membership and champions
4. Focus, direction and a clear improvement plan
5. Partnership working
 - Stakeholders / other trusts / voluntary organisations

